

Summary Annual Reports (SARs)

Windstream is required by law to provide participants with a summary of the latest Annual Report for certain employee benefit plans. The Summary Annual Reports ("SARs") inform participants about financial activities of the plans during the plan year.

Your Rights

You have the right to:

- Receive a copy of the full annual report, or any part, on request. For a full or partial copy of the annual report, write Windstream Services II, LLC, Attn: Benefits Department, 4001 N Rodney Parham Road, Little Rock, AR 72212. You will need to pay copying costs of 25 cents per page.
- Receive from the plan administrator, on request and at no charge, a statement of the assets and liabilities of the plan and accompanying notes, or a statement of income and expenses of the plan and accompanying notes, or both. If you request a copy of the full annual report from the plan administrator, these two statements and accompanying notes will be included.
- Examine the annual report at the main office of the plan (Windstream Services II, LLC, 4001 N Rodney Parham Road, Little Rock, AR 72212) and at the U.S. Department of Labor in Washington, D.C. Or you can get a copy from the U.S. Department of Labor when you pay copying costs. Requests to the Department should be addressed to: Public Disclosure Room, Room N1513, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210.

– *Employee Benefits*

SUMMARY ANNUAL REPORT FOR WINDSTREAM SERVICES, LLC WELFARE BENEFIT PLAN

This is a summary of the annual report of the Windstream Services, LLC Welfare Benefit Plan (Employer Identification Number 20-0792300, Plan Number 501) for the plan year 01/01/2019 through 12/31/2019. The annual report has been filed with the Employee Benefits Security Administration, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

Windstream Services, LLC has committed itself to pay certain health, flexible spending account, severance pay, prescription drug, and temporary disability claims incurred under the terms of the plan.

Insurance Information

The plan has insurance contracts with Standard Insurance Company, Magellan Healthcare, Life Insurance Company of North America, MetLife Legal Plans, Vision Service Plan, Aetna Life Insurance Company, Advance Medical, Inc., and Delta Dental Plan of Arkansas to pay certain life insurance, accidental death and dismemberment, employee assistance program, dental, long-term disability, legal, vision, health, accident, critical illness, and expert medical opinion claims incurred under the terms of the plan. The total premiums paid for the plan year ending 12/31/2019 were \$18,674,075.

Because Standard Insurance Company and Delta Dental are so called "experience-rated" contracts, the premium costs are affected by, among other things, the number and size of claims. Of the total insurance premiums paid for the plan year ending 12/31/2019, the premiums paid under such "experience-rated" contracts were \$12,067,168 and the total of all benefit claims paid under these experience-rated contracts during the plan year was \$12,591,762.

Your Rights to Additional Information

You have the right to receive a copy of the full annual report, or any part thereof, on request. The items listed below are included in that report:

1. Insurance information, including sales commissions paid by insurance carriers.

To obtain a copy of the full annual report, or any part thereof, write or call Windstream Services II, LLC, the plan administrator, at 4001 N Rodney Parham Road, Little Rock, AR 72212 and phone number, 501-748-7000.

You also have the legally protected right to examine the annual report at the main office of the plan: 4001 N Rodney Parham Road, Little Rock, AR 72212, and at the U.S. Department of Labor in Washington, D.C., or to obtain a copy from the U.S. Department of Labor upon payment of copying costs. Requests to the Department should be addressed to: Public Disclosure Room, Room N-1513, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210.

SUMMARY ANNUAL REPORT FOR WINDSTREAM 401(K) PLAN

This is a summary of the annual report for Windstream 401(k) Plan, EIN 20-0792300, Plan No. 009, for period January 01, 2019 through December 31, 2019. The annual report has been filed with the Employee Benefits Security Administration, U.S. Department of Labor, as required under the Employee Retirement Income Security Act of 1974 (ERISA).

Basic Financial Statement

Benefits under the plan are provided through a trust fund. Plan expenses were \$142,592,503. These expenses included \$935,263 in administrative expenses, \$139,707,495 in benefits paid to participants and beneficiaries, and \$1,949,745 in other expenses. A total of 14,777 persons were participants in or beneficiaries of the plan at the end of the plan year, although not all of these persons had yet earned the right to receive benefits.

The value of plan assets, after subtracting liabilities of the plan, was \$1,106,334,376 as of December 31, 2019, compared to \$973,930,696 as of January 01, 2019. During the plan year, the plan experienced an increase in its net assets of \$132,403,680. This increase includes unrealized appreciation and depreciation in the value of plan assets; that is, the difference between the value of the plan's assets at the end of the year and the value of the assets at the beginning of the year or the cost of assets acquired during the year. The plan had total income of \$274,996,183, including employer contributions of \$26,353,142, employee contributions of \$52,177,287, other income of \$2,409,581, realized losses of (\$1,588,100) from the sale of assets, and earnings from investments of \$195,644,273.

Your Rights to Additional Information

You have the right to receive a copy of the full annual report, or any part thereof, on request. The items listed below are included in that report:

- an accountant's report
- financial information
- information on payments to service providers
- assets held for investment
- information regarding any common or collective trusts, pooled separate accounts, master trusts or 103-12 investment entities in which the plan participates

To obtain a copy of the full annual report, or any part thereof, write Windstream Services II, LLC, Attn: Benefits Department, 4001 N Rodney Parham Road, Little Rock, AR 72212. You will need to pay copying costs of 25 cents per page.

You also have the right to receive from the plan administrator, on request and at no charge, a statement of the assets and liabilities of the plan and accompanying notes, or a statement of income and expenses of the plan and accompanying notes, or both. If you request a copy of the full annual report from the plan administrator, these two statements and accompanying notes will be included as part of that report. The charge to cover copying costs given above does not include a charge for the copying of these portions of the report because these portions are furnished without charge.

You also have the legally protected right to examine the annual report at the main office of the plan (Windstream Services II, LLC 4001 N Rodney Parham Road, Little Rock, AR 72212) and at the U.S. Department of Labor in Washington, D.C., or to obtain a copy from the U.S. Department of Labor upon payment of copying costs. Requests to the Department should be addressed to: Public Disclosure Room, Room N-1513, Employee Benefits Security Administration, U.S. Department of Labor, 200 Constitution Avenue, N.W., Washington, D.C. 20210.