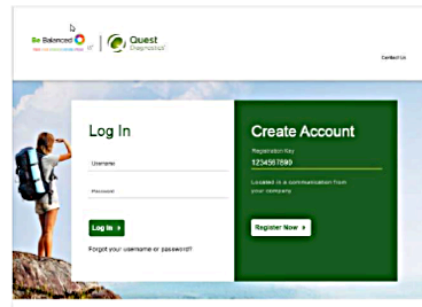


Quest Lab Registration Process



Registration

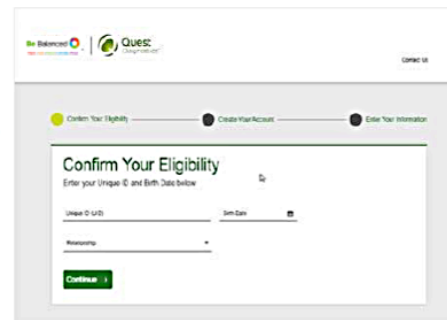
- Participants can access the Quest site through the *Be Balanced* hub, by clicking on <https://my.questforhealth.com/mobile/welcome/home>
- New users will need to register and create an account the first time using the Quest site. During Registration be sure to use your name as it appears on your Medical ID card.
- Return users should log in with the same information from previous years. If you do not remember your password you can select "Forgot Your Password" to reset it.
- The Registration Key is **BeBalanced**



Scheduling will open on **February 1, 2019** for all screening locations

Registration

- Individuals will be instructed to confirm their eligibility status by entering their Unique ID and DOB.
- Your Unique ID will be the Employee ID (without the E) including leading zeros. For spouse the ID will be the Employee ID with an S at the end
- They will then create a Quest account by providing a Username and Password
- Participants cannot proceed in the registration process without accepting the Sharecare Wellness Consent



Registration

If an individual is eligible in the system they will see a green check next to "Eligible Verification"

Confirm Eligibility STEP ✓ 2 3

Eligibility Verification ✔

If an individual is not eligible in the Quest system, they will receive an error message on the screen and will not be able to proceed in registering.

Members may call Sharecare Customer Service for assistance at [1.877.502.8791](tel:18775028791) or Quest Customer Service at [1.855.623.9355](tel:18556239355)

! Enrollment in this wellness program is restricted. Please contact your wellness administrator

Confirm Eligibility STEP ✓ 2 3

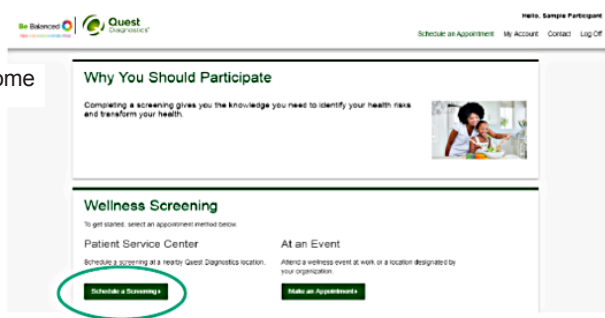
Eligibility Verification

Please use your First Name + Last Name + Month of Birth + Date of Birth + Year of Birth as your Unique ID. For example John Smith March 15th 1959 – JohnSmith03151959

UID	BIRTH DATE
alismadue12151595	01/01/1953

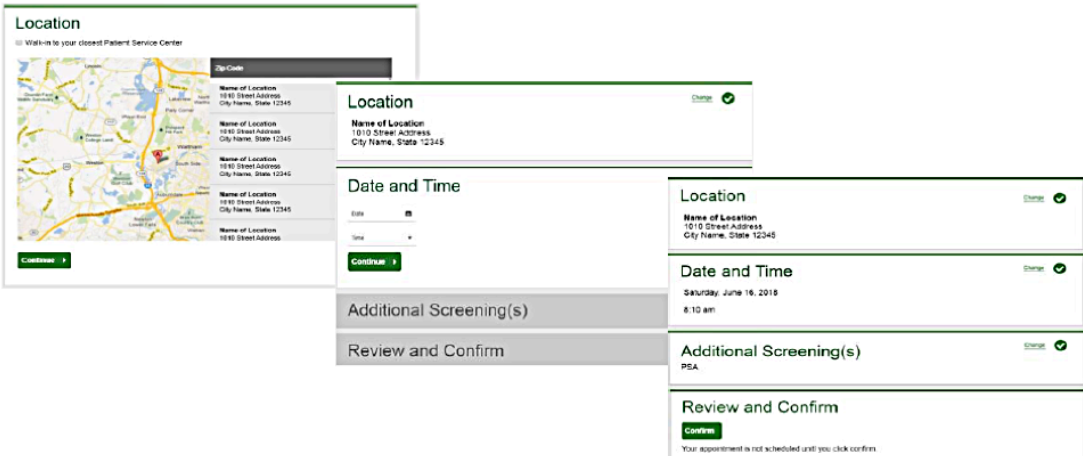
Scheduling

- Participants can access the Quest site through the *Be Balanced* hub, by clicking on <https://my.questforhealth.com/mobile/welcome/home>
- New users will need to register and create an account the first time visiting the Quest site. During Registration be sure to use your name as it appears on your Medical ID card.
- Return users should log in with the same information from previous years. If you do not remember your password you can select "Forgot Your Password" to reset it.



The screenshot shows the Quest website interface. At the top, there are logos for 'Be Balanced' and 'Quest Diagnostic'. Below the navigation bar, there are two main sections: 'Why You Should Participate' and 'Wellness Screening'. The 'Wellness Screening' section has two options: 'Patient Service Center' and 'At an Event'. The 'Patient Service Center' option has a green button labeled 'Schedule a Screening', which is circled in green in the image. The 'At an Event' option has a green button labeled 'Make an Appointment'.

Scheduling



Location

Walk-in to your closest Patient Service Center

Zip Code

Name of Location
1010 Street Address
City Name, State 12345

Name of Location
1010 Street Address
City Name, State 12345

Name of Location
1010 Street Address
City Name, State 12345

Name of Location
1010 Street Address
City Name, State 12345

Name of Location
1010 Street Address
City Name, State 12345

Continue

Location

Name of Location
1010 Street Address
City Name, State 12345

Change

Date and Time

Date

Time

Continue

Additional Screening(s)

Review and Confirm

Location

Name of Location
1010 Street Address
City Name, State 12345

Change

Date and Time

Saturday, June 16, 2018
8:10 am

Change

Additional Screening(s)

PSA

Change

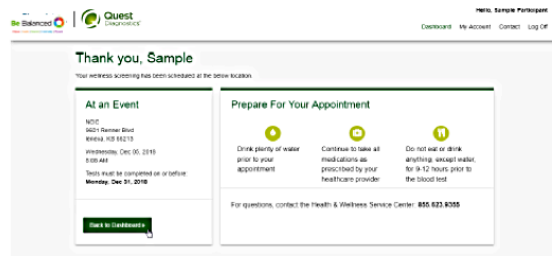
Review and Confirm


Continue

Your appointment is not scheduled until you click confirm

Appointment Confirmation

- When confirming the details of their screening appointment, they may choose to have a reminder email send 48 hours prior to their appointment.
- A calendar appointment may be download as a reminder
- Individuals do not have to print out their order confirmation.



Be Balanced | Quest  Hello, Sample Participant
Dashboard My Account Contact Log Off

Thank you, Sample

Your healthcare screening has been scheduled at the below location.

At an Event

MCPC
3021 Banner Blvd
Denver, CO 80215
1100 AM
Tests must be completed on or before:
Monday, Dec 31, 2018

[Click to Download](#)

Prepare For Your Appointment

1

Drink plenty of water prior to your appointment

2

Continue to take all medications as prescribed by your healthcare provider

3

Do not eat or drink anything except water for 8-12 hours prior to the blood test

For questions, contact the Health & Wellness Service Center: **855.623.8355**