



we make healthcare easier

Our experts can:

- **Support medical issues**, from common to complex
- **Answer questions** about diagnoses and treatments
- **Research the latest** treatment options
- **Find the right** in-network doctors and make appointments
- **Research and arrange** expert second opinions
- **Facilitate pre-authorizations** and coordinate benefits
- **Resolve insurance claims** and billing issues
- **Explain benefits** and your share of the costs



Available at no cost to employees, their spouse, dependent children, parents and parents-in-law. Completely confidential.

We're not an insurance company. West's Health Advocate Solutions is not a direct healthcare provider, and is not affiliated with any insurance company or third party provider.

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Turn to us—we can help.



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